



Financial Reporter

How smart companies analyze their financial health.

FRx[®] Financial Reporter 6.5

SERVICE PACK

INSTALLATION INSTRUCTIONS

For Service Pack R03650 or higher

Copyright Notice

FRx Software Corporation makes no representations or warranties with respect to the contents of this document and specifically disclaims any implied warranties of merchantability or fitness for any particular purpose.

We welcome user comments and reserve the right to revise this publication and to make improvements or changes to the products and programs described in this publication at any time without notice.

Mailing Address:

FRx Software Corporation
4700 South Syracuse Parkway
Suite 150
Denver, Colorado 80237

Phone:

FRx Software Corporation Main
number 1-800-379-8733

Web Site:

<http://www.frxsoftware.com>

E-mail Addresses:

Documentation doc@frxsoft.com
General Information info@frxsoft.com
Product Suggestions productsuggestions@frxsoft.com

© Copyright 1989-2002 by FRx Software Corporation. All rights reserved.

Printed in the United States of America.

No part of this publication may be reproduced in any form without the prior written consent of FRx Software Corporation.

Trademarks

FRx and FRx: The Financial Reporting Extender are registered trademarks of FRx Software Corporation. DrillDown Viewer and instant!OLAP are trademarks of FRx Software Corporation.

Windows and Microsoft Excel are registered trademarks of Microsoft Corp.

Lotus and Lotus 1-2-3 are registered trademarks of Lotus Development Corporation.

All other trademarks are acknowledged.

Contents

CONTENTS..... 3

INTRODUCTION 5

INSTALLATION INSTRUCTION 7

 FRX FINANCIAL REPORTER VERSION 6.5 SERVICE PACKS 7

 INSTALLATION TYPES AND CONSIDERATIONS 8

 INSTALLATION STEPS 10

FRx Financial Reporter Core Products 10

FRx Financial Reporter Report Server..... 13

FRx Financial Reporter Web Products 16

Updating Thin Client Workstations 22

Restoring the Backup..... 22

CONTACTING FRX SOFTWARE CORPORATION 25

Introduction

This document explains how to download and install the FRx Financial Reporter 6.5 Service Pack from the FRx Software Corporation Web site, <http://www.frxsoftware.com>.

This Service Pack Release contains the appropriate files and components needed to update and run the following FRx Financial Reporting programs:

- Designer
- DrillDown Viewer
- Report Launcher
- Report Server
- Web

Because of the size of the Service Pack, you may want to download it when your Internet connection speed is the fastest.

You should install the Service Pack on the computers where FRx Financial Reporter is currently installed. Administrative rights are required to update the FRx Financial Reporting Web programs.

Installation Instruction

The service pack for FRx Financial Reporter is designed to update the FRx Financial Reporter core products (Designer, DrillDown Viewer, and Report Launcher), the Report Server (Professional or Enterprise), and the web products (Web Administrator and WebPort or WebView).

FRx Financial Reporter Version 6.5 Service Packs

- There is a FRxReg.exe, which is installed during the service pack installation. This utility is designed to be run from any FRx Financial Reporter Thin Client workstation to register the files that are updated by the service pack. Thin Client workstations do not need to have the full service pack installed on them.
- The installation of the service pack requires the existence of an FRx Financial Reporting executable to be present, or the service pack will not install any files.
- The service pack is all-inclusive. All of the FRx Financial Reporting components are included in one file.
- The service pack must be installed on all_machines where FRx Financial Reporter is currently installed.
- BCL easyPDF® print driver setup files are installed when the FRx Web Server components are selected. This driver must be installed in order to create Printer Friendly reports in PDF format. In service pack R03650, FRx WebView/WebPort Printer Friendly functionality is only available on Windows 2000 Servers - BCL easyPDF printer driver is currently not supported on Windows NT servers.

Installation Types and Considerations

You will need to install the service pack at the workstation(s) and/or at the server(s) where FRx Financial Reporter program files reside. If you are applying the service pack into the new installation of FRx Financial Reporter 6.5, the program should be opened at least once before the service pack is applied.

These are the steps to install the service pack on the recommended configurations of FRx Financial Reporter products.

All of your current FRx Financial Reporter programs will need to be updated with this Service pack. You will need to ensure that all FRx Financial Reporter programs are closed when the service pack is applied.

FRx Financial Reporter Program directory on the server with Thin Client workstations (Thin Client)

The Thin Client installation is described as workstations that launch executables from a file or application server.

1. Install the Service Pack to the FRx Financial Reporter directory on the file or application server.
2. Execute the FRxReg.exe from the FRx Financial Reporter directory from the file or application server at each Thin Client workstation.

FRx Financial Reporter Program directory on the local workstations with a shared SysData directory (Fat Client with Shared SysData directory)

The fat client with shared SysData directory is described as a workstation that launches the FRx Financial Reporter executable from the workstation and retrieves company information, specification sets and/or security from a shared location.

1. Install the Service pack to the FRx Financial Reporter directory on every workstation.

FRx Financial Reporter Program directory on local workstation (Stand alone)

The stand alone installation is described as a workstation that has FRx Financial Reporter executables installed on it. The company information and specification sets are also located locally.

1. Install the Service pack to the FRx Financial Reporter directory on every workstation.

FRx Financial Reporter Report Server

1. Install the Service pack to the server where the Report Server is installed.

FRx Financial Reporter Web Product

1. Install the Service pack to the server where the WebPort or WebView is installed and to the workstation where Web Administrator (remote) is installed.
2. Install the BCL easyPDF print driver, if it was not installed previously, on Windows 2000 servers.

Installation Steps

The following steps walk through the installation screens of the FRx Financial Reporter Version 6.5 service pack. The steps are categorized as follows:

- FRx Financial Reporter Core Products
- Report Server
- Web

Prior to applying the service pack

Prior to applying any service pack, we strongly suggest that you make a backup of all FRx Financial Reporter directories. Although the service pack installation will make a backup of the files being replaced, it is always a good practice to keep a current backup of your directories.

Note: Installation of the Service Pack requires that all users exit the FRx Financial Reporter programs.

FRx Financial Reporter Core Products

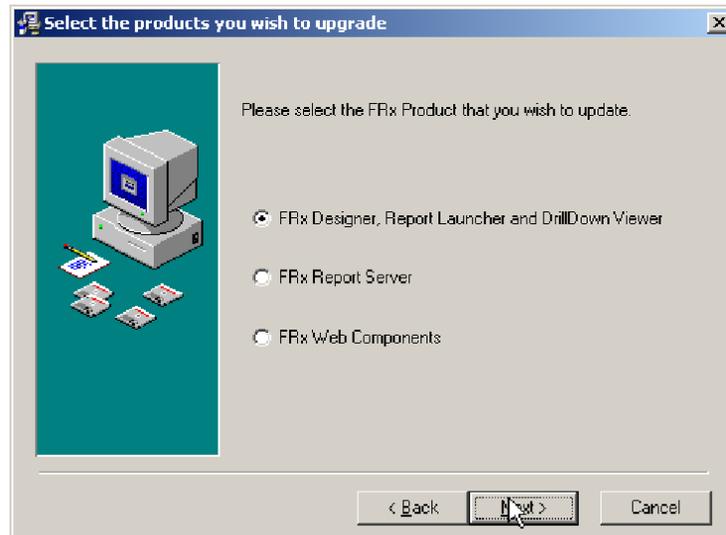
From the Workstation or Server that has the FRx Financial Reporter Executables

1. Double-click on the **FRx65_SP65##.exe**.

The **Welcome** screen displays.



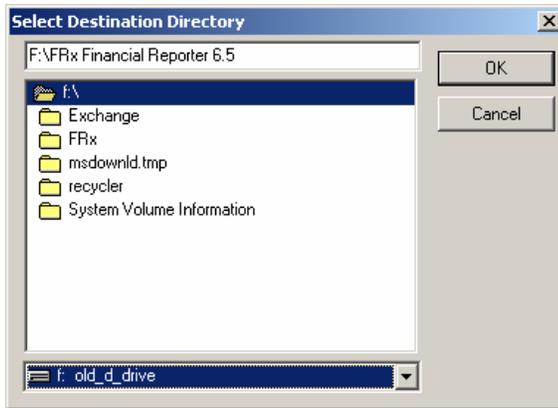
2. Click **Next**.



3. Select **FRx Designer, Report Launcher and DrillDown Viewer** and click **Next**.



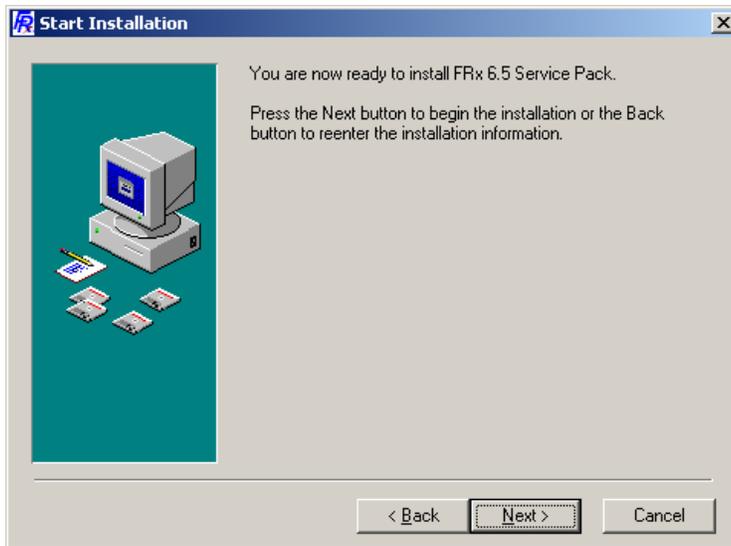
4. Accept the default destination and click **Next** or **Browse** to select a different destination.



Enter the **correct path** to the FRx Financial Reporter directory, and click **OK**.

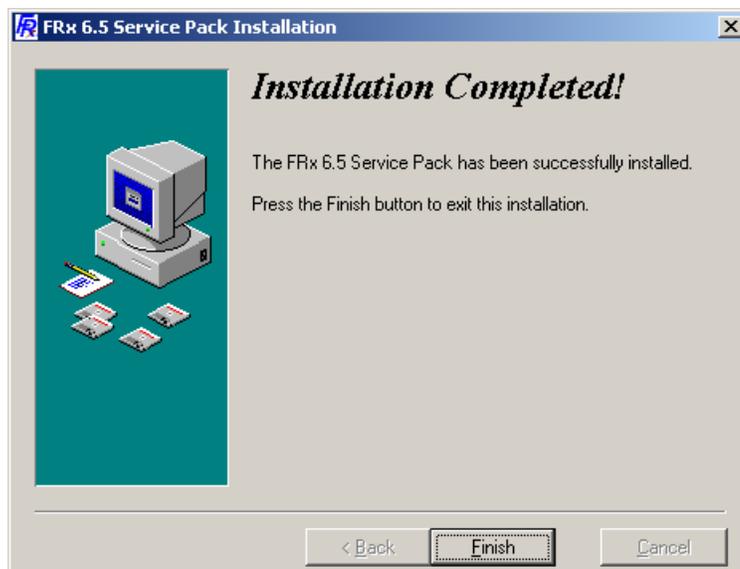
Note: If you are using UNC pathing, you must enter the full path.
Browsing through network neighborhood is not available.

5. Click **Next**.



6. Click **Next** to begin the installation.

The Progress indicator will be displayed.



7. Click **Finish**.

FRx Financial Reporter Report Server

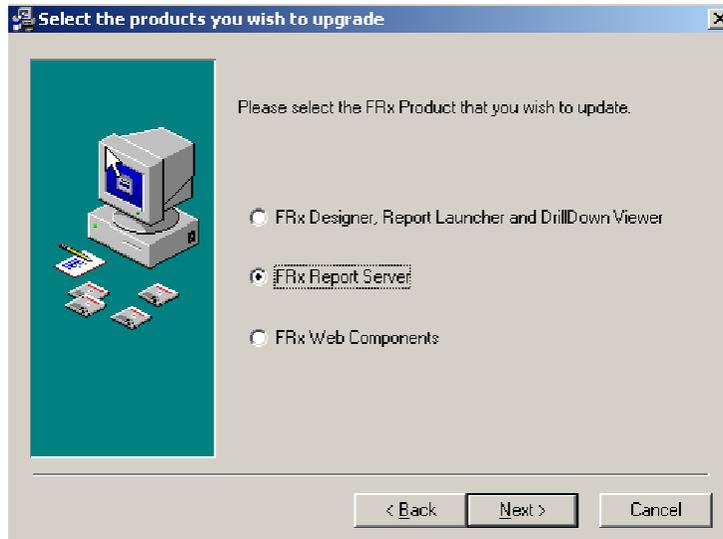
Prior to applying the service pack for Report Server

Prior to applying a service pack, Report Server must be closed. To properly close Report Server application, select the **Stop|Shutdown** button.

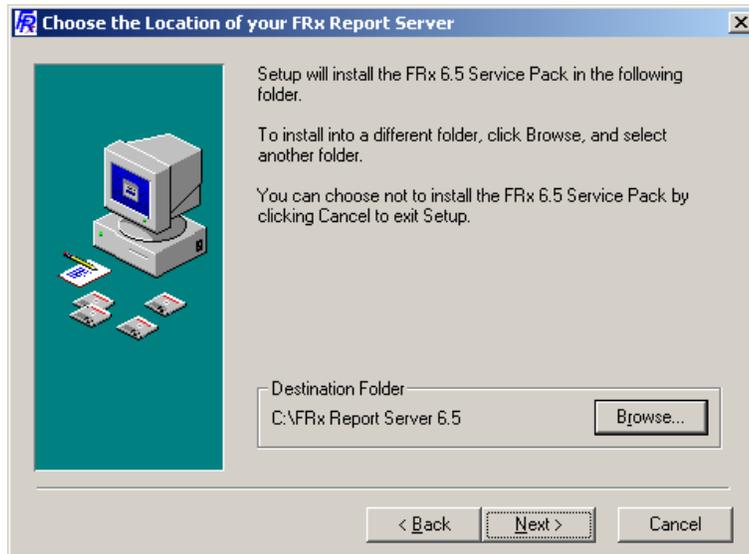
Note: Clicking on the X in the top right corner of the screen does not close the Report Server application and program files would not be updated by the service pack installation.

From the Report Server Machine

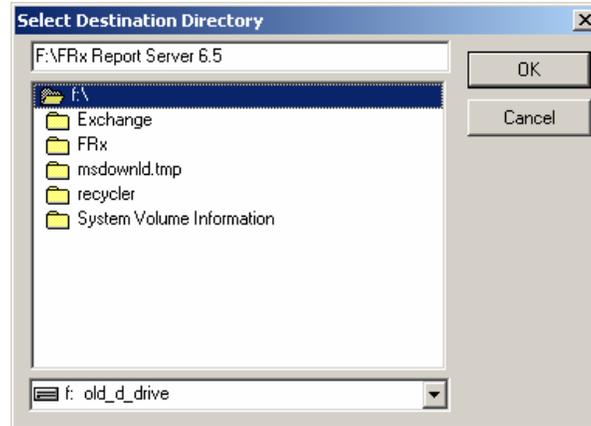
1. Double-click on the **FRx65_SP65##.exe**.
2. Click **Next**.



3. Select FRx Report Server and click **Next**.

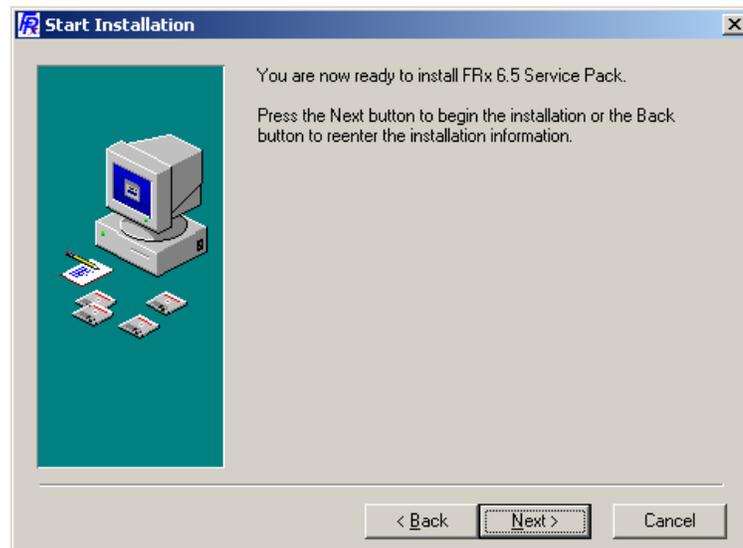


4. Accept the default destination directory and click **Next** or **Browse** to select a different destination.



Select or enter the **correct path** to the Report Server directory, and click **OK**.

8. Click **Next**.



9. Click **Next** to begin the installation.

10. The Progress indicator will be displayed.

11. Click **Finish**.

FRx Financial Reporter Web Products

This option should be selected and installed on any machine or server for which the WebPort or WebView, and the Web Administrator are installed.

When FRx Web Server components are selected, BCL easyPDF® print driver setup files are installed into the BCL folder in the FRx WebPort or WebView directory. This driver must be installed in order to create Printer Friendly reports in PDF format. If BCL easyPDF was installed previously, it does not need to be installed again.

In service packs R03650 and R04650, FRx WebView/WebPort Printer Friendly functionality is only available on Windows 2000 Servers - BCL easyPDF printer driver is currently not supported on Windows NT servers.

Section 1: Updating FRx Web on the Windows NT Server

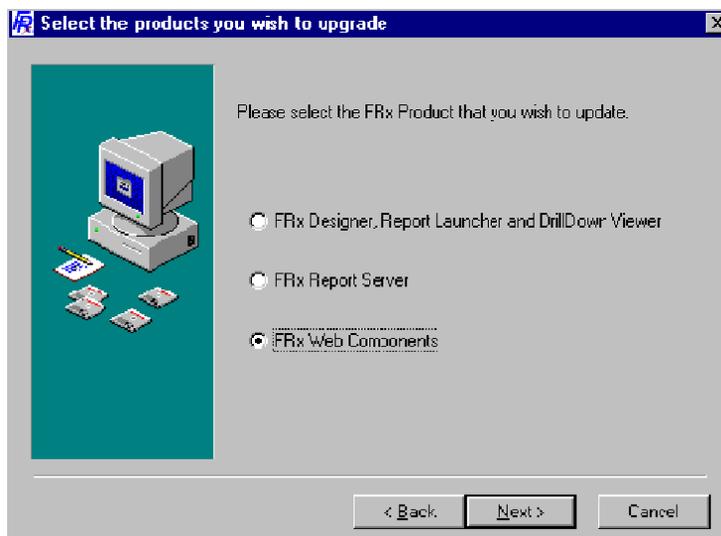
Before the service pack is applied on the Server

Note: The server where FRx Financial Reporter Web is installed will need to be rebooted before applying the service pack. Otherwise, FRx Web files will be locked by IIS and you will not be able to install the service pack.

1. Launch the Microsoft IIS Internet Service Manager.
2. Stop the FRx Web site.
3. Close the Microsoft IIS Internet Service Manger and reboot the server.
4. Install the service pack (follow the step-by-step instructions below).

From the Server and/or Workstation (For Remote Web Administrator)

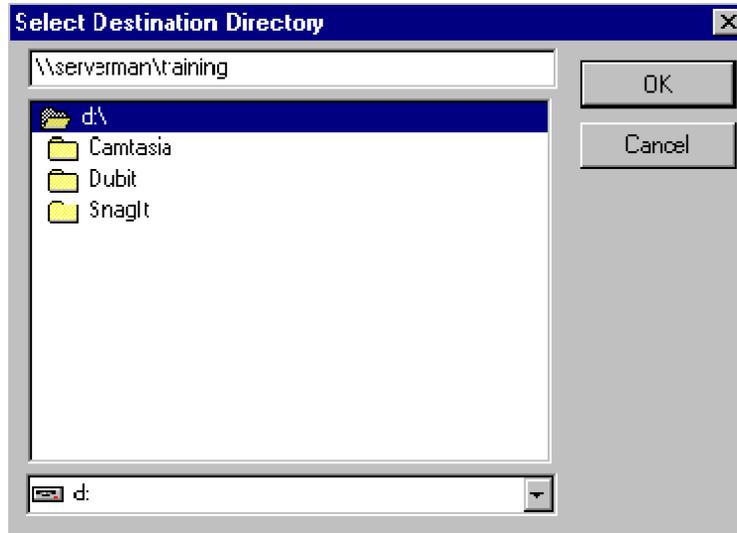
1. Double-click on the **FRx65_SP65##.exe**
2. Click **Next**.



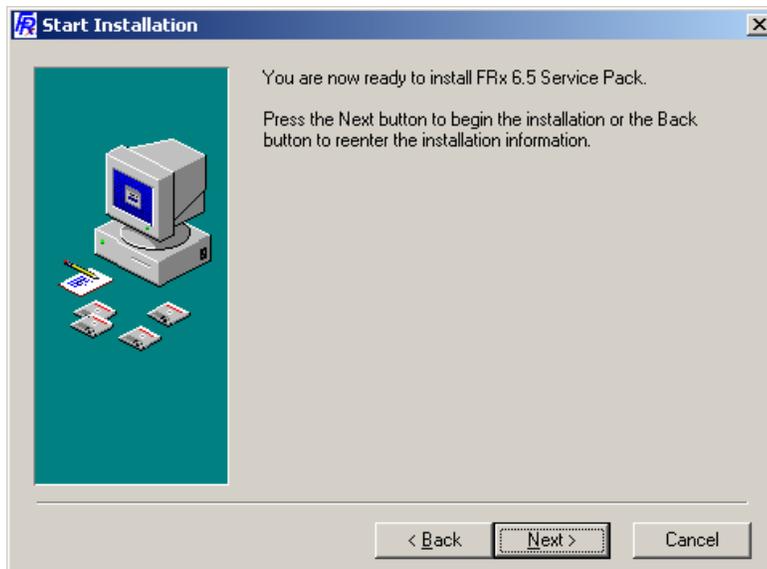
3. Select **FRx Web Components** and click **Next**.



4. Accept the default destination directory and click **Next** or **Browse** to select a different destination.



Click **Next**.



5. Click **Next** to begin the installation.

The Progress indicator will be displayed.

6. Click **Finish**.

Section 2: Updating FRx Web on the Windows 2000 Server

There are three steps to install this service pack:

1. Stop the **World Wide Web Publishing** service on the IIS Server.
2. Update the FRx WebPort or WebView directory with the service pack.

Note: If it was not installed previously, install BCL easyPDF print driver. Its setup files are available from the BCL folder. This folder is created in the WebPort or WebView directory during the service pack installation.

3. Restart the **World Wide Web Publishing** service.

Stop the World Wide Web Publishing service

1. First, stop the **World Wide Web Publishing** service on the IIS Server. You can do it by going to Start|Run. Type in the following command:

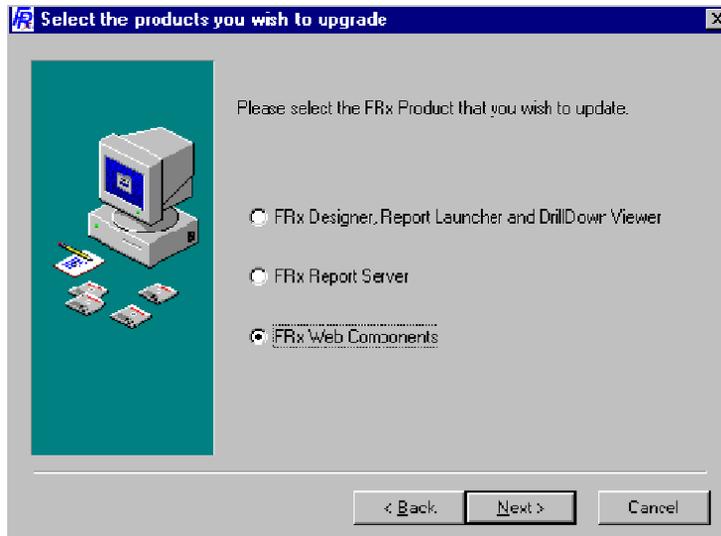
```
Net stop w3svc
```

Press Enter

The server will pause for a moment and the command should not return an error or a message.

Update the FRx WebPort or WebView directory with the service pack. From the Server and/or Workstation (For Remote Web Administrator)

1. Double-click on the **FRx65_SP65##.exe**
2. Click **Next**.

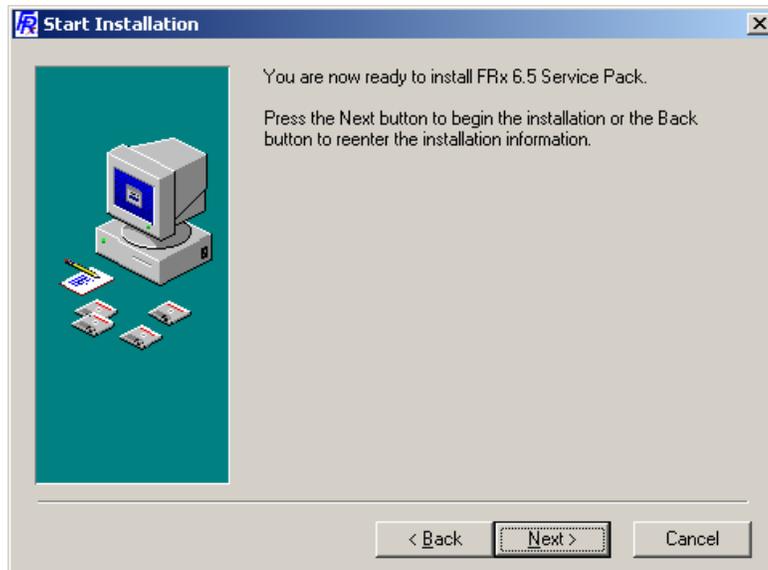


3. Select **FRx Web Components** and click **Next**.



5. Accept the default destination directory and click **Next** or **Browse** to select a different destination.

Click **Next**.



6. Click **Next** to begin the installation.
7. The Progress indicator will be displayed. Click **Finish**.

Note: If it was not installed previously, install BCL easyPDF print driver. Its setup files are available from the BCL folder. This folder is created in the WebPort or WebView directory during the service pack installation.

Restart the World Wide Web Publishing service

1. Restart the **World Wide Web Publishing** service on the IIS Server. You can do it by going to Start|Run. Type in the following command:

Net start w3svc

2. Press Enter

The server will pause for a moment and the command should not return an error or a message.

This command will restart the **World Wide Web Publishing** service.

Updating Thin Client Workstations

From each Thin Client workstation

Complete these steps after the service pack was installed into the shared directory on the network. Locate the FRxReg.exe in the FRx Financial Reporter Program Directory on the server.

- 1 Double-click the **FRxReg.exe**.

The Installing progress will display, and complete the setup of the Thin Client Workstation.

Restoring the Backup

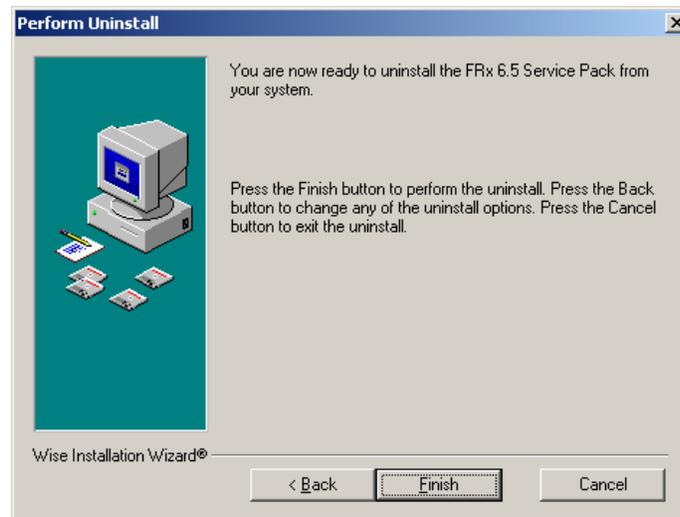
On rare occasions, it may be required to restore the previous version of files. For each installation of the service pack, a Backup directory will be created. In addition, there will be an UnWise.exe in each directory. To restore the backup, follow the steps outlined below.

From the FRx Financial Reporter Directory

- 1 Double-click on the **UnWise.exe**.



- 2 Select **Automatic**, and click **Next**.



3 Click **Finish**.

The Perform Uninstall Progress indicator will display, and the rollback will restore the files.

Contacting FRx Software Corporation

For more information about FRx Software Corporation products and FRx Software Corporation, visit our Web site at

<http://www.frxsoftware.com>